

**Stainland Road  
Medical Centre  
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[www.stainlandroadmedicalcentre.co.uk](http://www.stainlandroadmedicalcentre.co.uk)**

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At Stainland Road Medical Centre we want to make sure that we give you information in a way that is clear to you.

Please answer the following questions to help us meet your needs. Please put a tick in the boxes that describe your preferred means of communicating.

When we write to you or contact you, do you need us to communicate in a particular way?

Yes

No

If your answer is yes, please tell us which way you would prefer us to communicate with you. You may tick more than one box but please make your preference clear.

By phone

I prefer to use the phone and I use a hearing aid

I prefer to use the phone and do not use a hearing aid



By email

I use a screen reader

I do not use a screen reader



By text message

I use a text to speak app

I do not use a text to speak app



With Easy Read pictures and words

By letter using large type



When you come to the surgery do you need a British Sign Language interpreter?



If you need anything that is not on the list above, please tell our receptionist when you come in for your next appointment and we will do our best to meet your needs.

Patient Name.....

D.O.B.....